

St Stephen's Medical Centre

Description

Service Description
St Stephen’s Health Centre is an NHS healthcare provider.
We are a team, working in partnership with our local community to help promote and support health and wellbeing.
St Stephen’s is committed to providing an environment that is caring, kind and respectful to our staff and patients.
Our aims and values:
To provide the highest standard of care and treatment.
This care to be person-centered, evidence-based, and in-keeping with our commitment to the key principals of the NHS.
To use limited NHS resources in a fair and equitable way, accessible by all.
We work within an environment of continuing professional development and quality improvement.
We are a teaching practice, working with medical students and health care professionals-in-training.
Enabling patients to manage their own health and care, and to access the information they require to do this well.
Maximising the potential benefits to patients and the Practice of using digital services.
Encourage ongoing dialogue and partnership with patients, listening to feedback and ideas for change. We want to have a large and active patient participation group. Please ask our reception team for details.
Integrity & Openness: to take ownership and responsibility for our roles and actions, to promote openness, and always be honest, professional and ethical in our actions.

Additional Information	Suitable for ages	Costs
Additional Information	Age of Users	Cost
We aim to offer appointments when it is most convenient to you, in comfortable surroundings with polite and friendly staff. We want all patients to get an appointment and a service to suit their lifestyle.	All Ages	Free
Depending on availability, you may be able to: Get a routine appointment within 48 hours		
Book an appointment at least 2 weeks in advance with the doctor or practice nurse		
Get an appointment as early as 7.30am		
Get an appointment as late as 7.20pm twice a week		
If appropriate ask the Doctor to deal with your emergency over the telephone if that is more convenient for you		
In addition to the above we offer a wide range of other services including: Home Visits when necessary, Psychologist, Health Visitors, Baby Clinic, Antenatal Clinic, Blood Clinics, New Patient Health Checks, Nurse Clinics, and we also have a surgeon who performs minor surgery on site.		
Making an appointment		

making an appointment

Appointments can be made by calling our reception on 020 8980 1760. Alternatively you can book an appointment online.

Depending on availability, you may be able to get a routine appointment within 48 working hours with any of our practice doctors. If you feel you cannot wait until the next routine appointment please phone before 11am and a doctor will call you back.

Evening/weekends

You can now see a GP or other healthcare professional during Weekday evenings between 6:30pm and 8:00pm
Saturdays and Sundays

To book an appointment talk to our Reception team. You may be able to get an appointment on the same day if required.

You may be offered an appointment at:

Your GP practice

Another local GP practice

Another local NHS service – such as a General Practice HUB

Urgent and routine appointments with a GP, either same day or in advance are now available in Tower Hamlets.

Patients registered with a Tower Hamlets GP practice can book an appointment at the service through their GP practice. These appointments are not suitable for all types of problems. (NOTE: This is not a walk-in service)

The opening hours are 4pm – 8pm weekdays and 8am – 8pm weekends and Bank Holidays. You can book an appointment by contacting your own GP practice.

Our GP Out of Hours Services may also offer you an appointment at one of the HUBS if you need to be seen urgently.

Staff will have access to your medical records, but only if you give your consent.

Questions & Answers

Registered For 2 Year Old Grant No

Further Information

Provider Type	Delivery Channels	Referral Criteria
Hospitals, Health Centre & GP Surgery	In Person Telephone	None (Self-referral)

Provider

Hospitals, Health Centre & GP Surgery
St Stephen's Medical Centre

Contact Details

Telephone No
020 8980 1760

Website
<http://www.ststephenstowerhamlets.nhs.uk/>

Address Details

Street Number
St Stephens Health Centre

Street
William Place

Town
London

Postcode
E3 5ED

Opening Times

Monday	from	to
	08:30	13:00
Tuesday	from	to
	14:00	19:00
Wednesday	from	to
	08:00	13:00
Thursday	from	to
	08:00	13:00
Friday	from	to
	08:00	13:00
	from	to
	00:00	19:00

Visit service website

Similar Organisations

St Paul's Way Medical Centre
Island Medical Centre
Strouts Place Medical Centre
Docklands Medical Centre

