

Grove Road Surgery

Contact Details

Provider

Grove Road Surgery

Telephone No

020 8980 1767

Website

<http://www.thegroveroadsurgery.nhs.uk/>

Suitable for ages

Age of Users

From 0 To 0

Address Details

Street Number

Doctors Surgery, Ivanhoe House, 130

Street

Grove Road

Town

London

Postcode

E3 5TW

Description

Service Description

We aim to offer appointments when you want them in comfortable surroundings with polite and friendly staff. We want all patients to get an appointment and a service to suit their lifestyle.

Yes you can!

Get a routine appointment within 48 hours

Book an appointment a least 2 weeks ahead if you want to

Get an appointment as early as 9.00am or as late as 8.00pm

Book a GP telephone consultation if you find that more convenient

In addition to the GPs we offer a wide range of other services including: Home Visits, Psychologist, Health Visitors, Baby Clinic, Antenatal Clinic, Family Planning, Blood Clinics, New Patient Health Checks, Nurse Clinics.

Additional Information

Additional Information

The patient participation group was created using a range of patients that would represent all types of patient here at the surgery and all ethnic groups. We looked at age, gender and ethnic group to try and get a true picture of our patients. We then invited these patients to join if they felt happy to do so. Currently there are 4 people of different ages and race.

In the meeting the group strongly felt that

- The questionnaire should be specific to the service of the surgery
- The questionnaire should not be too long
- Open to all Patients
- The questionnaire should be placed at reception for all patients to access.

These were the agreed questions

- Are you happy with the service here at The Grove Road Surgery?
- Do you have any problems or suggestions you would like to share with the staff?
- Could we improve our service?

The result of the survey has been very positive about the service that is provided by the surgery currently.

The results of the findings were positive and no changes were suggested, this was discussed with the group and we all felt this was very good.

This practice allows community health service clinical staff directly involved in your care to access parts of your medical record. Your consent will be asked before this can take place. If you do not wish this to happen, please let the practice know.

Costs

Cost

Free

Cost per Session

£0.00

Cost per Hour

£0.00

Cost per Day

£0.00

Over 2's Cost per Week

£0.00

Under 2's Cost per Week

£0.00

Opening Times

| | | |
|-----------------|------------------|------------|
| Monday | from 09:00 | to 13:00 |
| | from 16:00 | to 18:00 |
| Tuesday | from 09:00 | to 20:00 |
| | Wednesday | from 09:00 |
| from 16:00 | | to 18:00 |
| Thursday | from 09:00 | to 13:00 |
| | from 16:00 | to 20:00 |
| Friday | from 09:00 | to 13:00 |
| | from 16:00 | to 18:00 |

Questions & Answers

Registered For 2 Year Old Grant No

Further Information

| Provider Type | Delivery Channels | How to Contact | Referral Criteria |
|---------------------------------------|-----------------------|-----------------------|----------------------|
| Hospitals, Health Centre & GP Surgery | In Person Telephone | In Person Telephone | None (Self-referral) |

Details last updated

Last Updated

18 September 2020