

Grove Road Surgery

Description

Service Description

We aim to offer appointments when you want them in comfortable surroundings with polite and friendly staff. We want all patients to get an appointment and a service to suit their lifestyle.

Yes you can!

Get a routine appointment within 48 hours

Book an appointment a least 2 weeks ahead if you want to

Get an appointment as early as 9.00am or as late as 8.00pm

Book a GP telephone consultation if you find that more convenient

In addition to the GPs we offer a wide range of other services including: Home Visits, Psychologist, Health Visitors, Baby Clinic, Antenatal Clinic, Family Planning, Blood Clinics, New Patient Health Checks, Nurse Clinics.

Additional Information

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The patient participation group was created using a range of patients that would represent all types of patient here at the surgery and all ethnic groups. We looked at age, gender and ethnic group to try and get a true picture of our patients. We then invited these patients to join if they felt happy to do so. Currently there are 4 people of different ages and race.

In the meeting the group strongly felt that

- The questionnaire should be specific to the service of the surgery
- The questionnaire should not be too long
- Open to all Patients
- The questionnaire should be placed at reception for all patients to access.

These were the agreed questions

- Are you happy with the service here at The Grove Road Surgery?
- Do you have any problems or suggestions you would like to share with the staff?
- Could we improve our service?

The result of the survey has been very positive about the service that is provided by the surgery currently.

The results of the findings were positive and no changes were suggested, this was discussed with the group and we all felt this was very good.

This practice allows community health service clinical staff directly involved in your care to access parts of your medical record. Your consent will be asked before this can take place. If you do not wish this to happen, please let the practice know.

Questions & Answers

Registered For 2 Year Old Grant No

Further Information

Provider Type

Hospitals, Health Centre & GP Surgery | In Person | Telephone |

Delivery Channels

Referral Criteria

None (Self-referral) |

Provider

Hospitals, Health Centre & GP Surgery

Grove Road Surgery

Suitable for ages

Age of Users

From **0 years** to **0 years**

Costs

Cost

Free

Contact Details

Telephone No
020 8980 1767

Website
<http://www.thegroveroadsurgery.nhs.uk/>

Address Details

Street Number
Doctors Surgery, Ivanhoe House,
130

Street
Grove Road

Town
London

Postcode
E3 5TW

Opening Times

Monday	from	to
	09:00	13:00
	from	to
	16:00	18:00
Tuesday	from	to
	09:00	20:00
Wednesday	from	to
	09:00	13:00
	from	to
	16:00	18:00
Thursday	from	to
	09:00	13:00
	from	to
	16:00	20:00
Friday	from	to
	09:00	13:00
	from	to
	16:00	18:00

Visit service website

Similar Organisations

- Gough Walk Surgery
- Cable Street Health Centre
- The Spitalfields Practice
- Stroudley Walk Centre
- Merchant Street Practice