# Step Forward

## Description

#### **Service Description**

Step Forward provides support to young people who are facing disadvantage and enable them to thrive, develop, grow and reach their full potential in life.

How do we do it?

We provide a safe and welcoming space for young people to talk and get the support they need, when they need it. Our services are free, confidential, accessible to all and continually evolving to ensure they are always relevant and responsive.

We put together personalised packages of support tailored for each individual young person that will help them to feel better equipped and motivated to deal with difficulties.

Additional Info	rmation	Suitable for ages	Costs			
Additional Information		Age of Users	Cost			
Additional Information Our services are free, confidential, accessible to all young people aged 11-25 years We put together personalised packages of support tailored for each individual young person that will help them to feel better equipped and motivated to deal with difficulties. We provide both 1-2-1 and group support including: • Support for young LGBTQ+ people • Personal development • Counselling (but not crisis support) • Cognitive Based Therapy (CBT) • Workshops that focus on building resilience and improving wellbeing – Usually in the holidays but contact us for more information about when next workshops will be run		From <b>11 years</b> to <b>25 years</b>	Free			
Questions & A	nswers					
Are The Premises Accessible For Wheelchair Users? Yes						
Can Families Self-Refer To The Service? Yes						
Do You Have C	hild Protection Polic	cies And Procedures Yes				
Do You Offer S	pecific Support For	Children With Additional Needs?	Yes			
Has A Service I	Description? Yes					
Open To Extend	ded Family? Yes					
Further Inform	ation					
Provider Type	Delivery Channels	s Referral Criteria				
Advice, Information and Support Services Youth Centres   Youth Centres	Schools   E-Mail   In Person Web Site   Office / Premises	Post   None (Self-referral)				
Provider						

Advice, Information and Support Services Youth Centres Step Forward

## **Contact Details**

**Telephone No** 

020 7739 3082

### Email Address

info@step-forward.org

Address Details	<b>Opening Times</b>		
Street Number 234 Bethnal Green Road	Monday	from 10:00	to 20:00
<b>Town</b> London		from 10:00	to 19:00
Postcode E2 0AA	Tuesday	from 10:00	to 20:00
		from 10:00	to 19:00
	Wednesday	from 10:00	to 20:00
		from 10:00	to 19:00
	Thursday	from 10:00	to 20:00
		from 10:00	to 19:00
	Friday	from 10:00	to 20:00
		from 10:00	to 19:00
	Saturday	from 11:00	to 16:00