

# Reset - Tower Hamlets Drug & Alcohol Service

## Description

### Service Description

An integrated service which provides structured drug and alcohol treatment to Tower Hamlets residents aged 18 or over.

Support offered includes advice and information for substance users (drug & alcohol) and concerned others; substitute medication for heroin addiction; community alcohol detoxification; key work and group work; nurse appointments for healthcare assessments; female only provision; testing for HIV, hepatitis B, C and immunisation; access to needle exchange and other services including assessment for accessing inpatient detoxification and residential rehabilitation services; counselling; advocacy; whole family interventions; support for clients experiencing domestic violence and onward referral to further support services.

Clients will have access to a wide range of additional support including support and advice on how to access education, training and employment (ETE), benefits, day programmes and aftercare.

The service also supports users with complex drug or alcohol related needs. These complex needs may be due to: Physical health, mental health, using a number of drugs including alcohol in a chaotic way and Pregnancy.

Reset is also supported by outreach and recovery support services

---

## Additional Information

### Additional Information

There are a wide range of interventions available to drug and alcohol users, their families and carers or others affected by addiction. Some of the interventions offered are listed below:

- Advice and information
- Key working and one-to-one counselling
- Group Programmes
- Blood-borne virus service
- Substitute Prescribing
- Community Alcohol Detoxification
- Family support
- Assessment for residential detoxification and rehabilitation
- Needle exchange
- Benefits advice
- Support and advice on how to access Education, Training and Employment (ETE)

## Suitable for ages

### Age of Users

From **18 years** to **99 years**

## Costs

### Cost

Free

## Questions & Answers

**Can Families Self-Refer To The Service?** Yes

**Do You Cater For Over 8s?** Yes

---

## Further Information

### Provider Type

Health Services |

### Delivery Channels

Office / Premises |

### Referral Criteria

None (Self-referral) |

---

### Provider

**Health Services**

Reset - Tower Hamlets Drug & Alcohol Service

## Contact Details

### Telephone No

020 3889 9510

### Website

[https://www.towerhamlets.gov.uk/ignl/health\\_social\\_care/health\\_and\\_me ...](https://www.towerhamlets.gov.uk/ignl/health_social_care/health_and_me...)

### Email Address

reset.towerhamlets@cgl.org.uk

---

## Address Details

### Street Number

[Unknown Address]

### Postcode

ZZ1 1ZZ

## Opening Times

<b>Monday</b>	from 09:30	to 17:30
<b>Tuesday</b>	from 13:00	to 20:00
<b>Wednesday</b>	from 09:30	to 17:30
<b>Thursday</b>	from 09:30	to 20:00
<b>Friday</b>	from 09:30	to 15:30
<b>Saturday</b>	from 10:00	to 14:00

Visit service website

## Similar Organisations

Cgl - Young People's Drug & Alcohol Service In Tower Hamlets  
Tower Hamlets Drug Intervention Programme  
Compass-Safe East  
Tower Hamlets Law Centre  
Dear Albert