

Early Help Hub

Description

Service Description

The primary role of the Hub is to provide a single point of access for the public, and all those working with children, young people and their families within the local community and across the authority, offering advice and recommending support for a range of issues which include:

- Family breakdown
- Housing problems
- Emotional health and well-being
- Money troubles
- Children's and young people's behaviour
- Parenting
- Drug or alcohol addiction

Early Help Enquiry Form - <https://forms.towerhamlets.gov.uk/service/ehenquiries>

Additional Information

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The aim of the Hub is to improve communication and information sharing across the authority, including internal and external partners, in order to support more effective delivery of services where there is a need for an Early Help offer response. The EHH has four main functions:

1. Providing information, advice and guidance to the public and professionals who have queries about children who may need a coordinated Early Help response.
2. Screening early help enquires to ensure an appropriate level of response for children, young people and their families which include those cases referred across or redirected from Children's Social Care.
3. Where necessary, the exception rather than the rule, undertaking direct work with families to assess need before identifying the most appropriate Lead Professional who can carry out an Early Help Assessment (EHA) and who can co-ordinate the multi-agency, family action plan.
4. Support practitioners to complete assessments and convene Team around the family (TAF) meetings by offering advice and guidance.

Suitable for ages

Age of Users

From **0 years** to **25 years**

Costs

Cost

Free

Questions & Answers

Do You Have Child Protection Policies And Procedures Yes

Eligibility - Can The Service Be Accessed By Extended Family Members Or Carers Yes

Is There A Waiting List? No

Further Information

Provider Type

Advice, Information and Support Services

Delivery Channels

Office / Premises |
Home Visit Case Work |

Referral Criteria

None (Self-referral) |

Provider

Advice, Information and Support Services

Early Help Hub

Contact Details

Telephone No

020 7364 5006 (select Option 2)

Website

<https://forms.towerhamlets.gov.uk/service/ehenquiries>

Email Address

earlyhelp@towerhamlets.gov.uk

Address Details

Street Number

Tower Hamlets Town Hall

Street

160 Whitechapel Road

Postcode

E1 1BJ

Opening Times

Monday from 09:00 to 17:00

Tuesday from 09:00 to 17:00

Wednesday from 09:00 to 17:00

Thursday from 09:00 to 17:00

Friday from 09:00 to 17:00

[Visit service website](#)

Similar Organisations

Early Bird

Sleep Management

Columbia Youth Hub

Potty/toilet Training

Tramshed Youth Hub Temporarily Closed - Go To Haileybury