

Dear Albert

Contact Details

Provider

Dear Albert

Telephone No

0800 880 3153

Website

<http://www.DearAlbert.co.uk>

Email Address

connect@DearAlbert.co.uk

Suitable for ages

Age of Users

From 18

Address Details

Street Number

The Michael Wood Centre

Street

53 Regent Road

Town

Leicester

Postcode

LE1 6FY

Description

Service Description

Dear Albert is a peer-led, Recovery focused social enterprise specialising in helping people resolve substance use issues. We have links with peer support fellowships such as Smart Recovery, ACT PR and 12 Steps. We work in close collaboration with statutory funded drug and alcohol agencies, private rehabs, local authorities to provide a full range of treatment choices and services. Our mission statement is to make recovery more visible, accessible and attainable for all.

We also provide a helpline to support clients and families address substance use. We work with clients and families (short to long term) to resolve resistance/ambivalence and increase motivation for change. We undertake assessments which enable us to support clients into an appropriate treatment programme and can also refer clients to a full choice of recovery focused treatment options.

Additional Information

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We offer a national social media peer support network and publish a magazine called Service User News, which is designed to address topics of recovery and signpost to local free resources.

We have recently developed a cartoon character called 'Our Albert' which aims to communicate specifically to young people. Future editions of Service User News will integrate the rest of the cartoon family and will start to deliver family related messages of support and recovery.

We also provide local film viewings of the acclaimed Dear Albert Recovery Documentary by Nick Hamer and drug and substance misuse education events to local authorities and drug and alcohol services throughout the year.

Costs

Cost

Free

Cost per Session

£0.00

Cost per Hour

£0.00

Cost per Day

£0.00

Over 2's Cost per Week

£0.00

Under 2's Cost per Week

£0.00

Opening Times

Monday	from 08:00	to 22:00
Tuesday	from 08:00	to 22:00
Wednesday	from 08:00	to 22:00
Thursday	from 08:00	to 22:00
Friday	from 08:00	to 22:00
Saturday	from 08:00	to 22:00
Sunday	from 08:00	to 22:00

Questions & Answers

Are The Premises Accessible For Wheelchair Users? Yes

Can Families Self-Refer To The Service? Yes

Further Information

Provider Type	Suitable For	Delivery Channels	How to Contact	Referral Criteria
Advice, Information and Support Services	Autistic Spectrum Disorder (ASD) Challenging Behaviour Diabetes Emotional Needs Mental Health Hearing Impairment and Deafness Attention Deficit Disorder Attention Deficit Hyperactivity Disorder (ADHD) Social, Emotional, Behaviour Difficulty (SEBD) Epilepsy	Telephone	Email In Person Telephone	None (Self-referral)

Details last updated

Last Updated

21 January 2021