

Housing Benefits

Additional Information

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Housing benefit is a social security benefit that can help people on a low income with their rent. The amount of housing benefit awarded varies according to the income, savings, rent, family composition and personal circumstances of the claimant and anyone else living in his/her household. For further information please telephone the council's Benefits Contact Centre on 020 7364 5001. To make a new claim for housing benefit, the applicant needs to complete a Tower Hamlets full claim form. To request a form:

- Telephone 020 7364 5001 or email the Benefits Service. If the claim form is completed and returned within one calendar month of the date it was requested then the date it was requested will be treated as the claim date.
- Visit one of the council's One Stop Shops. If the form is completed and returned within one calendar month of being handed out then the date it was requested will be treated as the date of claim.
- Download a claim form from the Tower Hamlets website and complete it and either post to the Benefits Service or take it to your nearest One Stop Shop.

This is available at: www.towerhamlets.gov.uk/lgsl/51-100/69_housing_benefit.aspx

Suitable for ages

Age of Users

All Ages

Costs

Cost

Free

Questions & Answers

Can Families Self-Refer To The Service?

No

Do You Have A Waiting List? No

Do You Have Child Protection Policies And Procedures

Yes

Eligibility - Can The Service Be Accessed By Extended Family Members Or Carers

Yes

Further Information

Provider Type

Money & Welfare Advice |

Suitable For

Tourette's |
Severe Learning Difficulty (SLD) |
Profound & Multiple Learning Difficulties (PMLD) |
Physical Disability |
Multi-Sensory Impairment (MSI) |
Moderate Learning Difficulty (MLD) |
Epilepsy | Specific Learning Difficulties |
Long Term Medical Conditions |
Downs Syndrome |
Speech, Language & Communication Needs (SLCN) |
Specific Learning Difficulty | Dyslexia |
Complex Needs |
Social, Emotional, Behaviour Difficulty (SEBD) |
Attention Deficit Hyperactivity Disorder (ADHD) |
Visual Impairment |

Delivery Channels

Office / Premises |

Provider

Money & Welfare Advice

Financial Support

Contact Details

Telephone No

020 7364 5001

Email Address

benefits@towerhamlets.gov.uk

Address Details

Street Number

Tower Hamlets Town Hall

Street

160 Whitechapel Road

Postcode

E1 1BJ

Similar Organisations

University House Legal Advice Centre

St Margaret's House

Local Support And Advice - Benefits & Money Management (Citizens Advice Bureau)

Short Breaks (Discovery Home)

Bowden House Special Residential School