

# Tower Hamlets Family Support Service

## Description

### Service Description

NAS Tower Hamlets Family Support Service is a project that is being run by the National Autistic Society in partnership with the London Borough of Tower Hamlets (Integrated Services for Disabled Children) and PCT. We provide support to the parents or carers of children and young people with an autism spectrum disorder (ASD) living in the borough.

We can give advice, information and suggestions to help with the behavioural, emotional and practical challenges of living with a child with an ASD.

Some of the services we offer include:

- A face to face appointment, as soon as requested after diagnosis, to meet families and discuss their needs and concerns
- Information and advice to help families learn more about ASD and gain confidence in meeting their child's needs
- Signposting to local services appropriate to the needs of the family
- Support in accessing and making referrals to these services
- Ongoing telephone and email support if desired
- Seminars and workshops about ASD that are tailored to the expressed needs of families
- A small lending library of books on ASD and related topics

We can help support any family living in Tower Hamlets with a child or children (up to the age of 19 years) with a diagnosis of an ASD. Our aim is to help parents soon after diagnosis, but we can also offer support at other times of need. We would particularly like to help isolated parents and carers, such as those from minority ethnic communities and single parent families. We can provide interpreters where needed.

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## Additional Information

### Additional Information

What is NAS Tower Hamlets Autism Support?

NAS Tower Hamlets Autism Support is run by The National Autistic Society in partnership with the London Borough of Tower Hamlets. We provide support to the parents or carers of children and young people with an autism spectrum disorder (ASD) living in the borough.

We can give advice, information and suggestions to help with the behavioural, emotional and practical challenges of living with a child with an ASD.

Who can we support?

We can help support any family living in Tower Hamlets with a child or children (up to the age of 19 years) with a diagnosis of an ASD, including Asperger syndrome.

Our aim is to help parents soon after diagnosis, but we can also offer support at other times of need.

We would particularly like to help isolated parents and carers, such as those from minority ethnic communities and single parent families. We can provide interpreters where needed.

## Suitable for ages

### Age of Users

From **1 year 6 months** to **19 years**

## Costs

### Cost

Free

## Questions & Answers

**Can Families Self-Refer To The Service?** Yes

**Do You Have A Waiting List?** No

**Do You Have Child Protection Policies And Procedures** Yes

**Eligibility - Can The Service Be Accessed By Extended Family Members Or Carers** Yes

**Has A Service Description?** Yes

**Registered For 2 Year Old Grant** No

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## OFSTED Information

### OFSTED Last Inspection and Summary

08 May 2013  
Outstanding

## Further Information

### Provider Type

SEND |

### Delivery Channels

E-Mail | In Person | Post | Telephone | Tier 1: Universal |  
Web Site | Office / Premises |

### Eligibility Criteria

### Available Facilities

Disabled Access | Healthy Eating |  
Ict Facilities | Internet Connection |  
Kitchen | Play Area | Public Toilets |

### Referral Criteria

None (Self-referral) |

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**Provider**

**SEND**

Tower Hamlets Family Support Service

**Contact Details**

**Telephone No**

020 7377 8407

**Website**

<http://www.autism.org.uk>

**Email Address**

[familysupport.london.london@nas.org.uk](mailto:familysupport.london.london@nas.org.uk)

**Address Details**

**Street Number**

NAS Tower Hamlets

**Street**

Montefiore Centre room SM1

**Town**

London

**Postcode**

E1 5HZ

**Opening Times**

<b>Monday</b>	from 09:00	to 17:00
<b>Tuesday</b>	from 09:00	to 17:00
<b>Wednesday</b>	from 09:00	to 17:00
<b>Thursday</b>	from 09:00	to 17:00
<b>Friday</b>	from 09:00	to 17:00

Visit service website

**Similar Organisations**

- Tower Hamlets Behaviour & Attendance Support Service
- Transition Support Service
- Tower Hamlets Sensory Support Service For Children And Young People
- National Autistic Society
- Tower Hamlets Independent Send Parent Forum