

# National Deaf Children's Society

## Description

### Service Description

The National Deaf Children's Society is the UK's leading childhood deafness Charity. We're here for every deaf child who needs us, no matter what their level or type of deafness or how they communicate. We use the term 'deaf' to refer to all types of hearing loss, from mild to profound. This includes deafness in one ear or temporary hearing loss such as glue ear.

We provide free, independent support and information to parents, carers, deaf young people, extended family members and professionals.

We provide opportunities to safely connect with other families and professionals through events, online forums and local groups.

We also campaign for change on a local and national level, to create a world without barriers for all deaf children.

Free advice and guidance

You can contact our Helpline, Monday to Thursday, 9am to 5pm and Friday 9am to 12:30pm. Our friendly advisers can answer your questions and give free independent guidance on a range of topics relating to childhood deafness. They can also refer you to the other free support services we provide.

You can contact us on the phone at 0808 800 8880

You can text us at 0786 002 2888 (SMS)

You can email us at [helpline@ndcs.org.uk](mailto:helpline@ndcs.org.uk)

You can go to our website to use an online contact form for the Helpline at <https://ndcs.org.uk/helplinecontact>

You can contact us using Live Chat at <https://ndcs.org.uk/livechat>

You can contact us using SignVideo, go to <https://ndcs.org.uk/our-services/services-for-families/helpline/>

### Information

Our website has all the information families of deaf children and young people need to make informed choices, find deaf-friendly services, learn from other families and access support. The Buzz is our website for deaf children and young people aged 8 to 18. It's packed with information, support and real stories from other deaf young people, and all content is available in English and BSL.

Discover our information and services at <https://www.ndcs.org.uk/hereforyou>

Visit The Buzz website at <https://buzz.org.uk>

### Family and Youth Events

We offer a wide range of family events, both online and in-person. Our events are a great way to connect with other parents and families, grow your knowledge and learn from experts.

We also work with deaf young people through our interactive workshops, digital events and webinars, supporting them to develop their knowledge, skills and confidence.

### Connecting families

Local deaf children's societies are support groups run by parents and carers. They're located all over the UK and offer support and advice as well as a range of activities. Find your local group at <https://ndcs.org.uk/findlocalgroup>

We also have an online forum - Your Community - where you can connect with other parents and carers, get tips, ask questions and share experiences.

### Try out the latest technology

Our Technology Test Drive loan service gives families and deaf children and young people the chance to try out products, such as vibrating alarm clocks and radio aids.

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## Additional Information

### Additional Information

You can find us on twitter  
@NDCS\_UK

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0808 800 8880

You can text us at 0786 002 2888  
(SMS)

You can email us at  
helpline@ndcs.org.uk

You can go to our website to use an  
online contact form for the Helpline  
at

<https://ndcs.org.uk/helplinecontact>

You can contact us using Live Chat  
at <https://ndcs.org.uk/livechat>

You can contact us using SignVideo,  
go to <https://ndcs.org.uk/our-services/services-for-families/helpline/>

You can become a member for free:  
<https://ndcs.org.uk/Family-Membership>

## Suitable for ages

### Age of Users

From **0 years** to **25 years**

## Costs

### Cost

Free

## Questions & Answers

**Are The Premises Accessible For Wheelchair Users?** Yes

**Are There Any Age Related Price Differences?** No

**Can Families Self-Refer To The Service?** Yes

**Do You Cater For Over 8s?** No

**Do You Have A Waiting List?** No

**Do You Have Car Parking Spaces?** No

**Do You Have Immediate Vacancies?** Yes

**Do You Offer Specific Support For Children With Additional Needs?** Yes

**Is There A Waiting List?** No

**Other Cost Details And Reductions:** No

**Registered For 2 Year Old Grant** No

## OFSTED Information

### OFSTED Last Inspection and Summary

05 June 2008  
Good

## Further Information

### Suitable For

Hearing Impairment and Deafness |

### Delivery Channels

E-Mail | Telephone |

### Eligibility Criteria

None | Tier 1: Universal |

### Available Facilities

Disabled Access | Healthy Eating |  
Ict Facilities | Kitchen | Play Area |  
Public Toilets |

### Referral Criteria

None (Self-referral) |

### Provider

National Deaf Children's Society

## Contact Details

<b>Telephone No</b>
0808 800 8880 (voice And Textphone) 0786
<b>Website</b>
<a href="http://www.ndcs.org.uk">http://www.ndcs.org.uk</a>
<b>Email Address</b>
<a href="mailto:helpline@ndcs.org.uk">helpline@ndcs.org.uk</a>

## Address Details

<b>Street Number</b>
Ground Floor South, Castle House
<b>Street</b>
37 - 45 Paul Street
<b>Town</b>
London
<b>Postcode</b>
EC2A 4LS

## Opening Times

<b>Monday</b>	from	to
	09:00	17:00
<b>Tuesday</b>	from	to
	09:00	17:00
<b>Wednesday</b>	from	to
	09:00	17:00
<b>Thursday</b>	from	to
	09:00	17:00
<b>Friday</b>	from	to
	09:00	12:30

Visit service website

## Similar Organisations

Tower Hamlets Deaf Children's Society
Team For Deaf/ Partially Hearing
Empowering Deaf Society - Eds
Deaf Plus
Signhealth Domestic Abuse Service